

POSITION DESCRIPTION

POSITION: Workfo	rce Development Specialist	SALARY RANGE : \$17 - \$18
REPORTS TO / DIRECT REPORTS:	Workforce Development Manager	

ANNUAL WORK SCHEDULE: Class 1, Non-exempt

DAILY WORK SCHEDULE: 8:00am until 4:30pm, Monday through Friday, and alternate hours as required or requested.

SUMMARY OF RESPONSIBILITIES: Job Developer will be responsible for the following services and duties directly related to members being served on a referral / fee-for-service basis, in an assigned, multi-county area.

ESSENTIAL FUNCTIONS:

- Develop individual community-based jobs for clients with a wide range of disabilities, based on customer / referral source input; make employer contacts; develop and implement job placement plans.
- Provide consultation and training strategy information and accommodation information to support team person, Job Coaches, employers, referral sources and supervisors.
- Insure that all customers and all team members receive necessary and timely communication
- Coordinate services with other agencies and staff.
- Insure billing and reports are sent to customers in a timely fashion and referrals are addressed within ten days of receipt.
- Provide job site follow-up as needed.
- Assist in generating new referrals.
- Transport clients to appointments, interviews, meetings and work as needed.
- Explain and use employment and wage reimbursement incentives to clients, employers, agencies and families.
- Insure a high level of quality services.
- Mentor all new Job Developers regarding all aspects of job development, service delivery, paperwork and billing.
- Respond immediately to complaints and concerns.
- Insures compliance with CARF standards.
- Other duties as assigned.

QUALIFICATIONS EDUCATIONAL: Associates degree in Human Services, prefer Bachelo in Education, Social Work, Vocational Rehabilitation or Psychology.			
EVALUATION CRITERIA: Position will be evaluated annually based on the Performance Evaluation	n Matrix		
QUALIFICATIONS REQUIRED SKILLS AND OTHER:			
 Must be at least 19 years of age. Must have a valid Ohio Driver's License and good driving record. Must pass pre-employment and random drug screenings. Must pass a BCI background check. Must remain in compliance with all regulatory standards governing program services, includi appropriate trainings. Must not be a registered offender on the ODDD Abuse and Neglect Register or the Ohio Department of Health Nurse Abuser Register. Must have your own auto insurance (to conduct agency business in personal vehicle and receive reimbursement employee must have the amount of 100/300/100 coverage). Must be able to utilize Microsoft Office software, the Internet. Must represent The Alpha Group and its participants to the public in a professional manner. Must be able to communicate and interact in a positive manner utilizing both written and verimethods, with participants, families, advocates, employees and referring agencies. 			
EMPLOYEE SIGNATURE DATE			
AGENCY REPRESENTATIVE SIGNATURE DATE			